



An explanation regarding insurance:

I have not signed any insurance contracts with third party payors, BECAUSE *my allegiance and advocacy is focused on YOU*, not on what insurance companies dictate. AS YOU MAY ALREADY KNOW, INSURANCES TRY TO REGULATE what tests TO PERFORM, WHICH treatments can be recommended AND DETERMINE WHICH MEDICATIONS YOU CAN OR CAN NOT TAKE.

BY NOT TAKING INSURANCES I am free to order tests that you and I agree are needed to properly evaluate you, without interference from insurance clerks who do not know you and your needs.

THIS IS THE REASON, I am not a contracted provider for any *private or government insurance plans* (including Medicare, Medicaid or Champus/TriCare). We do, however, provide you with documentation such as service codes and receipts so that you can file your claim after the appointment.

YOUR PRIVACY MATTERS TO US. Many patients do not know that doctors who have signed insurance contracts are required to send medical information directly to insurance companies, without the patient's further permission, when requested by the insurance company to process a claim.

The fact that we do not file insurance claims electronically means that we do not send records directly to any insurance carrier. This insures maximum privacy for your medical information. In our office, your medical records are only given to YOU. Then you decide what information you wish released to any other third party – whether it is a doctor or an insurance company.

Our policy is payment in full at the time an appointment is made and when lab requisitions are sent. We accept cash, money order, or MasterCard/VISA. Using your credit card allows YOU to decide the payment plan that best fits your needs and budget.

It is our goal to provide the most thorough and up-to-date medical evaluation and care for your health concerns as is possible. Restoring hormone balance and helping the body heal from years of health problems takes time, patience, good communication and a partnership between you and our staff. We do our best to “persevere” and find answers to complex problems. We encourage you to be patient during the process.

Restoring hormone health is your individual journey, and we embark on it with you because we want to help you feel better. We look forward to helping you achieve renewed health, zest and vitality.

To Your Good Health!